

Considerate Constructors Scheme

Monitor's Site Report



Project name	Proposed Spurn Point Visitors Centre				
Contractor name	Geo Houlton & Sons Ltd				
Onsite contact(s)	Matthew Emerson				
Site ID number	104031	Visit no.	1	Visit date	20/07/2017

Site description, context and location

The works involve the construction of a two storey visitors centre plus new car parking area in this very sensitive heritage area, the site is adjacent to Spurn Road which is the main access to Spurn Point a narrow strip of land which reaches into the North Sea and forms the North bank of the River Humber; site is adjacent to SSSI, SPA (special protection area), SPC (special area of conservation) and part of the National Nature reserve; Kilnsea Village lies a short distance to the North of the site which has caravan sites and catering establishments plus residential neighbours.

Checklist section	Category score		Score descriptor
1. Care about Appearance	7	/10	1 Gross Failure 2 Failure 3 Major non compliance 4 Minor non compliance 5 Compliance 6 Good 7 Very Good 8 Excellent 9 Exceptional 10 Innovative
2. Respect the Community	7	/10	
3. Protect the Environment	8	/10	
4. Secure everyone's Safety	8	/10	
5. Value their Workforce	6	/10	
Total score	36	/50	

For more information on score descriptors, see 'Site Scoring Explained' or visit www.ccscheme.org.uk

Executive summary

Good first impressions, generally the site could be described as presenting a very good image in what could be described as working in a bit of a goldfish bowl, some fencing could be tidier, however wet/overcast day at time of visit and not always the best conditions to judge sites in.

There seems to be a good effort being made in terms of keeping in touch with the local community and interested parties; efforts are being made to minimise the impact of deliveries and site traffic generally, work is being done to support the local community and businesses, however could perhaps be developed more; site managers first involvement with the scheme, he has made a good effort and should be congratulated, however could perhaps have been given a little bit more knowledge of the CC scheme prior to the visit.

Excellent efforts being made with regard to protecting the environment, little more to be said and the report really needs to be read in depth, perhaps a little more promotion within the welfare on environmental issues generally, certainly some information to the public would help show what a responsible attitude is being taken; would like to see work being done with regard to monitoring of CO2 emissions, also promotion of environmental legacy that might be achieved.

Excellent safety systems in place being proactively managed no reported issues; CEMP covers construction traffic management plan, perhaps if the CC scheme initiatives on protecting vulnerable road users could be integrated into the off-site traffic management plan it would produce a full construction logistics plan observing community safety.

Good coverage at induction on issues such as bullying, threatening behaviour, foul and abusive language, good training opportunities, note comment on subcontract workforce; welfare areas could have been cleaner, the scheme do not usually encourage the use of portaloo toilets, however I note in the CEMP that these toilets are particularly promoted; would like to see more promotion in the welfare areas on healthy living/eating advice, also coverage on issues such as mental health, stress etc.

Thanks to Matthew for his help with the visit, could recommend registration with the CC scheme best practice hub, do the e-learning courses, this will help keep you up-to-date with all the latest spotlights on and initiatives.

Considerate Constructors Scheme

Monitor's Site Report - Detailed summary of findings



Project name	Proposed Spurn Point Visitors Centre		
Site ID number	104031	Visit no.	1
		Visit date	20/07/2017

1. Care about Appearance	7	/10
<p>First impressions of the site are generally good; signage both warning, corporate and safety is at the entrance position: road and adjacent footpaths along looked clear and clean, entrance to site has mesh gate, site fenced likewise could be tidier in places, compound area adjacent to site, stockpiles and stored materials, vehicles and plant all looked reasonably good, general operatives does litter picks, fence checks, workforce told to keep all work areas clear and clean etc.; site manager does SHEQ check to maintain standards all logged; Workforce must adhere to dress code, also wear appropriate PPE, must be either corporate, or relative subcontractor, mostly all looked in reasonable condition; some spare PPE kept for visitors; CEMP says no smoking site, must go outside site boundaries, little other in the way of guidance on smoking; Company signage, corporate workwear/ signed vehicles help to promote site, Website, quite a lot of media interest, Facebook/ Twitter.</p>		
2. Respect the Community	7	/10
<p>Quite a lot of advance publicity for the scheme, some opposition to the scheme from local groups, Yorkshire wildlife trust (YWT) have done quite a lot of letter drops, monthly meetings with local groups/ interested parties; use of social media to promote the scheme, noticeboards have been placed in local villages also outside the Bluebell cafe and the site, giving details of the scheme, 24/7 contact numbers, advance notice of deliveries etc.; requirements of the construction environmental management plan to consider construction traffic and parking: local goodwill for Bluebell café, use of local B&B, also suppliers; CC scheme posters and banners are displayed, scheme mentioned at induction, usual display of other scheme information within the welfare, CEMP states that site contractors and subcontractors will be considerate to the needs of residents, visitors, businesses and partners utilising the site, also covers issues such as noise and vibration, induction covers issues of bullying and abusive language: CC scheme complaints comments procedure being used, as discussed earlier quite a lots of local interest/opposition: workforce have been told to ignore any adverse comments, some verbal compliments, no real complaints other than about the scheme itself; little wider community engagement, no schools contact, little promoted with regard to the company's corporate social responsibility action plan: site managers first involvement with the scheme, had been through the checklist, although disappointing that had had no guidance from senior management with regard to scheme's expectations.</p>		
3. Protect the Environment	8	/10
<p>Companies environmental policy is promoted in the office area, construction environmental management plan (CEMP) in place, plan looks at tree/shrub protection, water and ecological resource, waste, contaminated land, construction and construction traffic management, protection of existing services, site management and community responsibility, plan also includes for careful monitoring of all building works, this will be undertaken by a Yorkshire wildlife trust ecological clerk of works to ensure that contractors and subcontractors are complying with conditions imposed to prevent disturbance from noise, light, activities from construction works, compliance with requirements relating to prevention/containment of pollution, security, storage and parking, prevention of fire and avoidance of litter will also be monitored; to this end the site manager provides information through inductions and also carries out regular SHEQ inspections; plan calls for re-use of excavated materials such as topsoil and clay which will be utilised to form earth bunds, also to crush concrete excavated from the original car park and use in gabion baskets, site has also used imported recycled hard-core; other waste created to date has been minimal; to minimise disturbance to wildlife, works can only be undertaken between the months of April/August, daylight hours only, noisy work over 80 dB will only be allowed within three hours each side of low tide, construction plant needs to be modern/well-maintained, electric if possible; cosh items need to be identified prior to use and covered by RAMS, deliveries of fuels and hazardous material needs to be considered, also storage of same, including requirement for storage in secure drums/tanks, refuelling of plant in designated areas, spill kit and trays to be kept at this location; no mention of spill response drill, not sure if site manager has site env awareness training; toolbox talks given, some promotion of env issues in welfare, although given nature of work perhaps more required; certainly nothing promoted to the public; welfare of generated supply, whilst waste figures are captured through waste management plan, no mention of use of energy, fuel, water being monitored, certainly no mention of consideration being given to CO2 emissions, other than through the scheme itself no mention of how a positive contribution is being made to the natural environment.</p>		
4. Secure everyone's Safety	8	/10
<p>Site manger plus 1 s/c First aider on site, equipment in office, route to nearest A&E displayed, identified at induction; there is a safety plan in place, RAMS in place which have regular review, signing in, all must have inductions, three point PPE, controlled access to site, all perimeters secure, demarcated working areas, walking routes, there are health and safety board's; there is a traffic plan in place, banks man and traffic marshals in place, reasonable amounts of safety signage at the site entrance and site generally, although would like to see more safety alerts and suchlike; there is a drugs alcohol policy in place, no mention on random testing is undertaken, toolbox talks carried out, supervisors have safety training; safety plan is audited and the company have observation and action cards to promote near miss recording, a reward scheme is in place: accidents are recorded, there is an emergency plan in place which is tested: there is in the CEMP a requirement for a construction traffic management plan, however no site awareness of the FORS/ CLOCS initiative and whilst the traffic management plan does considered off-site traffic more work required for it to constitute a full site construction logistics plan; there are hazard boards, morning briefings, 20 second scan before starting work, induction talks about behavioural safety; open door policy, safety bulletins which usually form quarterly initiatives to help promote improve safety.</p>		

5. Value their Workforce	6	/10
<p>Company have a policy committed to fair treatment for all involved, bullying (zero tolerance) covered at induction with foul, offensive and abusive language, an open door policy is encouraged; welfare provision includes canteen, separate drying area, with some lockers, all could be cleaner, toilet provision includes two 'portaloo's', usually not acceptable, however the CEMP call for use of this type of toilet; mostly employed workforce on site with some s/contractors, company staff have good opportunities for training also CPD and have regular review opportunities, subcontract workforce other than toolbox talks, other training is limited; medicals and medications of the workforce are gathered at induction, also skills cards are checked and legitimacy, occupational health issues such as manual handling, working at height and all other usual issues covered at induction, little displayed information on health issues; Company employees do have health screening provision; company do employ apprentices, provide work placements and support local colleges; company do offer advice and counselling to its workforce, perhaps more needs to be done for subcontract workforce, certainly there is a need to engage and contribute with the CC scheme's Best Practice Hub, there are reward schemes and benefits for employed workforce, again limited for subcontractors.</p>		

Overall score	36	/50
----------------------	-----------	------------

*The contents of this report are a reflection of the meeting held between the Scheme's Monitor and the site representative, and the activities and initiatives witnessed at the time of the visit. When appropriate **bold italic** statements will indicate where improvements can be made.*